



AGENDA ITEM: 6

CORPORATE AND ENVIRONMENTAL OVERVIEW & SCRUTINY COMMITTEE

12 JULY 2012

Report of: Transformation Manager

Relevant Managing Director: Managing Director (Transformation)

**Contact for further information: Mr S Walsh (Extn. 5262)
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SUBJECT: ONE CONNECT LIMITED ANNUAL REVIEW 2011-12

1.0 PURPOSE OF REPORT

1.1 To consider the One Connect Limited Annual Review 2011-12 of services provided to West Lancashire Borough Council.

2.0 RECOMMENDATIONS

- 2.1 That the One Connect Limited Annual Review 2011-12, attached at Appendix A, and accompanying presentation be noted.
- 2.2 That any agreed comments be forwarded to Cabinet.
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3.0 CURRENT POSITION

- 3.1 West Lancashire Borough Council entered into a ground-breaking shared service arrangement with Lancashire County Council and their joint venture company, One Connect Limited, in July 2011 delivery of which commenced in October 2011. One Connect Limited now deliver a Revenues & Benefits service as well as ICT services on behalf of the Council. The arrangement has enabled the Council to make significant savings whilst maintaining service levels.
- 3.2 One Connect has carried out an annual review for the financial year-end which demonstrates strong performance and progress over the first 6 months of the contract.
- 3.2 Members are asked to note the report and presentation and comment as appropriate.

4.0 SUSTAINABILITY IMPLICATIONS/COMMUNITY STRATEGY

4.1 There are no significant sustainability impacts associated with this report and, in particular, no significant impact on crime and disorder. The article has no significant links with the Sustainable Community Strategy.

5.0 FINANCIAL AND RESOURCE IMPLICATIONS

5.1 There are no significant financial or resource implications arising from this report.

6.0 RISK ASSESSMENT

6.1 This item is for information only and makes no recommendations. It therefore does not require a formal risk assessment and no changes have been made to risk registers as a result of this report.

Background Documents

There are no background documents (as defined in Section 100D(5) of the Local Government Act 1972) to this Report.

Equality Impact Assessment

The decision does not have any direct impact on members of the public, employees, elected members and / or stakeholders. Therefore no Equality Impact Assessment is required.

Appendices

Appendix A – One Connect Annual Review 2011-12